

Andrew Zajac harmonica service



Please contact me to let me know you are sending me some harps for service. Also, please fill in your contact information and list the harmonicas you are sending me and include this sheet along with the harmonicas. This is so that I can keep track of your harps while they are with me.

Use any protective method (bubble wrap, foam, etc...) around each harp and put them into a bubble wrap envelope. You can put them in a cardboard box with newspaper and that will work fine too, whatever is easiest for you.

Whether you pay extra for insurance to send them to me is up to you. I will always send them back to you with insurance so please factor that into the total cost. US residents, I recommend USPS. **Please be specific and write down the customs code 9205.90.1900 on the customs declaration.**

For all customers outside of Canada (Including USA customers) shipping to my Canada address: As of Feb 2019, tax is charged on all shipments with a value of greater than CAD\$20. If you are sending your instruments to my Canada address, please indicate a value of less than \$20 total. If you are not able to do this, please ship to my USA address or be willing to pay the import fee.

For international customers shipping to my USA address, I believe there is no customs fee on packages valued \$800 or less but please confirm what are the fees (duties, tariffs, taxes) when shipping from your country to the USA.

In all instances, any customs fees, duties, tariffs or taxes will be charged to the customer.

USA customers shipping to my USA address need not fill in any customs information since you are sending to a USA address.

Please list the harmonicas you are sending to me today:

Date _____ Your Email _____

Return information:
Your Name and Address (self-address)
I may use mail service or a carrier like DHL or Purolator. Please chose one of the following options:
[] It is okay for DHL or Purolator to leave the package at my door with no signature required.
[] A signature is required. Do not leave the package at my door.
Phone number _____

Checklist:
[] I have contacted Andrew
[] I have filled in the form
[] I have safely packaged the harp(s)
[] I have included the form along with the harps
If sending from outside of Canada:
[] I will use customs code 9205.90.1900 if sending from USA to Canada.
[] I will not indicate a value greater than \$20 if shipping to Canada.
Please complete the checklist. Thanks!

My mailing address is ✂
Andrew Zajac
969 Lynwood Drive
Kingston, Ontario, K7P 2K5
Canada
Ph. 877.262.3994

My alternate mailing address is ✂
Andrew Zajac
P.O. Box 574
Fineview NY 13640-0574
USA

Please contact me before sending your harps to this address. I may only pick up from this address once per month