

# Andrew Zajac Harmonica Service



**1- Please contact me to let me know you are sending me harmonicas for service.**

**2- Please send me a clean instrument**

To ensure long life and good performance out of your instrument, you should regularly take it apart and clean it gently with soap and water.

To avoid added charges, please send me a clean instrument. If there is buildup inside the harp, please take it apart and gently clean the reed plates and covers with dish soap and water. Please clean non-wooden combs in the same manner. Do not use alcohol - it doesn't clean or kill germs very well. We don't use alcohol on our forks and knives, do we?

Extra cleaning charge - CAD\$50 per harmonica

**3- Please list all the instrument you are sending me.**

**4- Please indicate the return address.**

**5- Shipping:**

Use plastic or Zipper cases to protect the instruments.

Any shipping, customs fees, duties or tariffs will be charged to the customer.

If you are shipping from the United States to Canada, use USPS. When filling out the custom form online,

"What category is the contents of your package? / Package Contents:"

Select "OTHER"

- (no) Documents
- (no) Gifts
- (no) Merchandise
- (no) Humanitarian Donation
- (no) Commercial Sample
- (YES) Other

Use the following description exactly:

"Customer owned harmonica for repair."

HS code 9205.90.9090

Declare the replacement value of the harmonica as \$200.

Other fields:

Non-delivery Option  
Return to Sender

Package Contents  
OTHER

Export Information  
AES Exemption: NOEEI 30.36

Do not declare a zero value.  
Do not declare the repair fee as the item value.  
Do not mark the shipment as a gift.

If you are shipping from a country other than the United States, the same principles apply.

On the customs declaration, describe the shipment as "Customer owned harmonica for repair"  
Declare the replacement value of the harmonica only (\$200).  
If your shipping system requires a customs code, enter HS code 9205.90.9090

Retain your shipping receipt and tracking number, as some countries require proof that the item will be returned.

When the harmonica enters Canada, it is treated as a temporary import for service. Ownership does not change, and no duty or tax is charged on the instrument itself. Only the repair or service work is performed.

When the harmonica is shipped back to you, it is declared as: Customer owned harmonica returned after repair. The paperwork may list both the replacement value of the harmonica and the value of the service performed. The instrument itself returns duty free, and labor performed abroad is not subject to tariffs on return.

Do not declare the shipment as merchandise.  
Do not list it as a sale.  
Do not mark it as a gift.  
Do not describe it only as a musical instrument without mentioning repair and return.  
Do not use the repair cost as the declared value.  
These mistakes are the most common reasons customs fees are charged.

If the instructions above are followed, there should be no Canadian duty or tax, no US duty on return, and no tariffs.

Send your instruments to:  
Andrew Zajac  
PO 95088  
Stouffville, Ontario, L4A1J1  
Canada  
877.262.3994